



Verizon Communications
1300 I Street NW, Suite 400W
Washington, DC 20005

July 3, 2001

Ex Parte

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th St., SW—Portals
Washington, DC 20554

RE: Application By Verizon New York For Authorization to Provide In-Region,
InterLATA Services in Pennsylvania, CC Docket No. 01-138

Dear Ms. Salas:

This letter responds to requests from CCB staff for information regarding the effect of recent system releases on the need for manual adjustments to Verizon's BOS BDT formatted bills sent to CLECs. The twenty page limit does not apply, as set forth DA 01-1486.

As outlined in the declaration of Ms. McLean, Mr. Wierzbicki, and Ms. Webster, Verizon offers an electronic bill in the BOS BDT format to its CLEC customers. McLean/Wierzbicki/Webster Declaration at ¶ 134. To ensure that the BOS BDT balances internally and matches the paper bill, Verizon has instituted a manual review and adjustment process. *Id.* at ¶¶ 136-141. In addition, Verizon has been making a series of system enhancements in order to reduce the number and magnitude of these manual adjustments. *Id.* at ¶ 135.

The significant positive effect that these system changes have had on the need for manual intervention is reflected in the attached report of PricewaterhouseCoopers (PwC). For this report, PwC reviewed the manual adjustment worksheets for 80 BDT files for 31 CLECs issued prior to the implementation of system changes that became effective May 19th through May 25th. The absolute value of the adjustments made to the BDT in order to balance to the paper bill, expressed as a percentage of total charges billed, was 1.77% for this period. Using the BDT files for the same 31 CLECs, PwC performed the same calculation for the second period, after the May system changes had been performed. The percentage of the manual adjustments required to total charges billed in the second period dropped to 0.89%, a 50 percent reduction.

Please feel free to contact me with any questions.

Sincerely,

A handwritten signature in cursive script, appearing to read "Clint E. Odom".

Clint Odom

cc: R. Tanner
T. Hanbury
S. Pie

Verizon

**Report on the Examination
of Pennsylvania Bill Data Tape ("BDT") Manual
Adjustments During the Periods April 20 to May 13, 2001
and May 20 to June 13, 2001**

Report of Independent Accountants

To Management of Verizon

We have examined management's assertions included in the accompanying Report of Management Assertions on Pennsylvania BDT Manual Adjustments During the Periods April 20 to May 13, 2001 and May 20 to June 13, 2001.

These assertions are the responsibility of Verizon's management. Our responsibility is to express an opinion on management's assertions based on our examination.

Our examination was conducted in accordance with attestation standards established by the American Institute of Certified Public Accountants and, accordingly, included examining, on a test basis, evidence supporting management's assertions and performing such other procedures as we considered necessary in the circumstances. We believe that our examination provides a reasonable basis for our opinion.

In our opinion, management's assertions included in the accompanying Report of Management Assertions on Pennsylvania BDT Manual Adjustments During the Periods April 20 to May 13, 2001 and May 20 to June 13, 2001, are fairly stated, in all material respects, for the periods described.

This report is intended solely for the information and use of Verizon and the Federal Communications Commission, and is not intended to be and should not be used by anyone other than these specified parties. Our examination was not directed toward establishing whether compliance with the aforementioned criteria would constitute legal compliance with Federal Communications Commission or any state Public Service Commission orders or regulations and, accordingly, we express no such opinion.

PricewaterhouseCoopers LLP

PricewaterhouseCoopers LLP
July 3, 2001



**Report of Management Assertions on Pennsylvania BDT
Manual Adjustments During the Periods
April 20 to May 13, 2001 and May 20 to June 13, 2001**

June 29, 2001

Management of Verizon asserts that:

During the period from April 20 through May 13, 2001 (the "first period"), Verizon reconciled 80 BDT files for 31 CLECS to their equivalent Paper Bill for the same bill period. The absolute value of the adjustments made to the BDT in order to balance to the Paper Bill, expressed as a percentage of the total current charges on the Paper Bill, was 1.77%. During the period from May 20 through June 13, 2001 (the "second period"), Verizon reconciled the equivalent number of BDT files for the same 31 CLECs. In the second period, the absolute value of the adjustments, again expressed as a percentage of the total current charges on the Paper Bill, was 0.89%. This represented an overall reduction in adjustments of 50% from the first period to the second period.

Catherine T. Webster
Catherine T. Webster
Verizon